

International Commerce & Sales Notice

Techno-Aide requires payments for all international commerce and/or sales be made via pre-approved wire transfer. All wire transfers include a flat \$30 USD fee per order included in any international quote provided by Techno-Aide. Any additional wire transfer fees, including those imposed by the sender's bank or any required intermediary foreign or U.S. entity that receives the international wire, must also be included in the gross wire transfer amount before any order can be processed. *Wire transfer instructions are provided by Techno-Aide with each formal quote prior to order confirmation.*

Business Contact & Information

Business Name

E-Commerce Sales? ☐ Yes ☐ No

Business Address

Line 1

City, State

Line 2

Zip Code

Business Information

Phone

Email

Phone

Email

Website

☐ I would like to receive product, marketing, and sales updates.

Additional Contact Information

Contact

Title

Email

Phone

Contact

Title

Email

Phone

Contact

Title

Email

Phone

Contact

Title

Email

Phone

Techno-Aide Purchasing Terms & Conditions

Tax Notice

Taxes (where applicable) are charged per order by federal standards. Orders originating from the state of Tennessee are subject to Tennessee state sales tax and will be billed accordingly, unless a valid tax exemption certificate is on file with Techno-Aide prior to an order being placed. Techno-Aide will not revise any order for tax purposes if a certificate of tax exemption is provided after an order is placed.

International Payment Terms

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Ordering

Techno-Aide does not require a minimum dollar amount, or minimum order quantity, to place an order for any product. Techno-Aide reserves the right to change this policy as deemed necessary. Techno-Aide specifically reserves the right to require a minimum purchase amount or establish specific terms and regulation, including but not limited to standing orders, to provide certain specialty pricing or guarantee certain manufacturing lead times.

Techno-Aide defines standard orders as non-specialty or non-custom products as noted on the original purchase order.

Techno-Aide is not responsible for duplicate shipments in the event any revised and/or resubmitted order (for any reason) is not clearly marked or notated accordingly. Orders such as these must be clearly marked and notated with specific identification of a request to not duplicate the order. Some examples are: "do not duplicate"; "revised order." It is the sole responsibility of the customer to provide accurate information prior to Techno-Aide processing a revised and/or resubmitted purchase order. Confirmation by Techno-Aide of a non-duplicate request is required to contest any error in order duplication. Restocking fees will apply to duplicate shipments that do not meet the required steps mentioned above.

Techno-Aide Will Accept International Orders in the Following Manners

Email Orders - Orders must be sent to Orders@Techno-Aide.com. No other email address will be accepted for order requests, unless specifically noted by Techno-Aide. All orders sent to this email address will be processed in the order they are received. Techno-Aide offers no guarantee of order entry and confirmation on the same date an order is received. Orders sent to this email will be entered and charged based on the individual account status. All orders placed via email confirmation to the primary contact email noted or on file. It is the customer's responsibility to provide accurate and current contact information prior to, or with order submission. When applicable, customers will receive a unique sales order number and confirmation number via the designated contact email on file.

Full Techno-Aide Terms & Conditions available at Techno-Aide.com/Warranty-Terms