

The following is an excerpt from Techno-Aide's **Warranty, Terms, Conditions, Copyright, & Disclaimers** master document. For full terms, or to access a copy of the complete document, please visit Techno-Aide.com/Warranty-Terms.

Warranty*:

Protective apparel products and protective accessories manufactured by Techno-Aide (including, but not limited to, protective/lead aprons) carry a two-year limited warranty on workmanship and material defects. All other products carry a one-year limited warranty unless otherwise noted. Any product resold by Techno-Aide will be subject to, and cannot exceed, the original manufacturer's warranty. Techno-Aide bears no responsibility for manufacturer defects and issues for products not manufactured by Techno-Aide. Claims such as these are the sole responsibility of the customer and Techno-Aide bears no responsibility and liability. Techno-Aide will, when applicable, provide any assistance available in the claims process for any products manufactured by anyone other than Techno-Aide.

Techno-Aide shall manufacture products in accordance with the requirements of all applicable law, including without limitations, the regulations promulgated by and for the US Food and Drug Administration, industry standards, and any and all other governing bodies. Techno-Aide guarantees, where applicable, that products are free of defects in parts and workmanship under normal use from the date of delivery to the original end user. Techno-Aide will not be responsible for any product failure due to abuse, modification, improper use, or for any use which exceeds the published capacity of the product. Techno-Aide reserves the right to deem any and all product defects or damage not covered by warranty for any reason upon investigation.

Techno-Aide may require the customer to send in defective parts for examination to determine the applicability of these, or any, warranty provisions. Do not discard parts before contacting Techno-Aide for warranty service. Techno-Aide reserves the right to dispose of non-defective returned products if the customer fails to respond to requests for required information within 15 business days from receipt of product. Techno-Aide shall have no liability whatsoever for damages caused by transportation, accidents, fire, unauthorized alteration, normal wear and tear, abuse, or any other circumstances outside of Techno-Aide's control. Techno-Aide will have no liability whatsoever for any incidental or consequential damages, including without limitation, lost profits or any such damages arising from (a) the design, manufacture, sale, delivery, installation, repair, operation or use of products of Techno-Aide or any part thereof, (b) any actual or alleged failure or defect in products of Techno-Aide or any part thereof, or (c) any actual or alleged breach or non-performance by Techno-Aide of this limited warranty.

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